

**'Grievance Redressal / Escalation Matrix' – Need to prominently display in website**

<b>Details of designation</b>	<b>Contact Person Name</b>	<b>Address where the physical address location</b>	<b>Contact No.</b>	<b>Email-ID</b>	<b>Working hours when complainant can call</b>
Customer Care	Nand Kishor	2nd & 3rd Floor, Plot No 178, Nemi Sagar Colony, Vaishali Nagar, Jaipur, Rajasthan 302021	9784749552	gtfinstitute@gmail.com	Monday to Friday, 10am to 6pm
Head of Customer Care	Nand Kishor	2nd & 3rd Floor, Plot No 178, Nemi Sagar Colony, Vaishali Nagar, Jaipur, Rajasthan 302021	9784749552	gtfinstitute@gmail.com	Monday to Friday, 10am to 6pm
Compliance Officer	Nand Kishor	2nd & 3rd Floor, Plot No 178, Nemi Sagar Colony, Vaishali Nagar, Jaipur, Rajasthan 302021	9784749552	gtfinstitute@gmail.com	Monday to Friday, 10am to 6pm
CEO	NA	NA	NA	NA	NA
Principal Officer	Anshul Khandelwal	2nd & 3rd Floor, Plot No 178, Nemi Sagar Colony, Vaishali Nagar, Jaipur, Rajasthan 302021	9784047403	gtfinstitute0507@gmail.com	Monday to Friday, 10am to 6pm